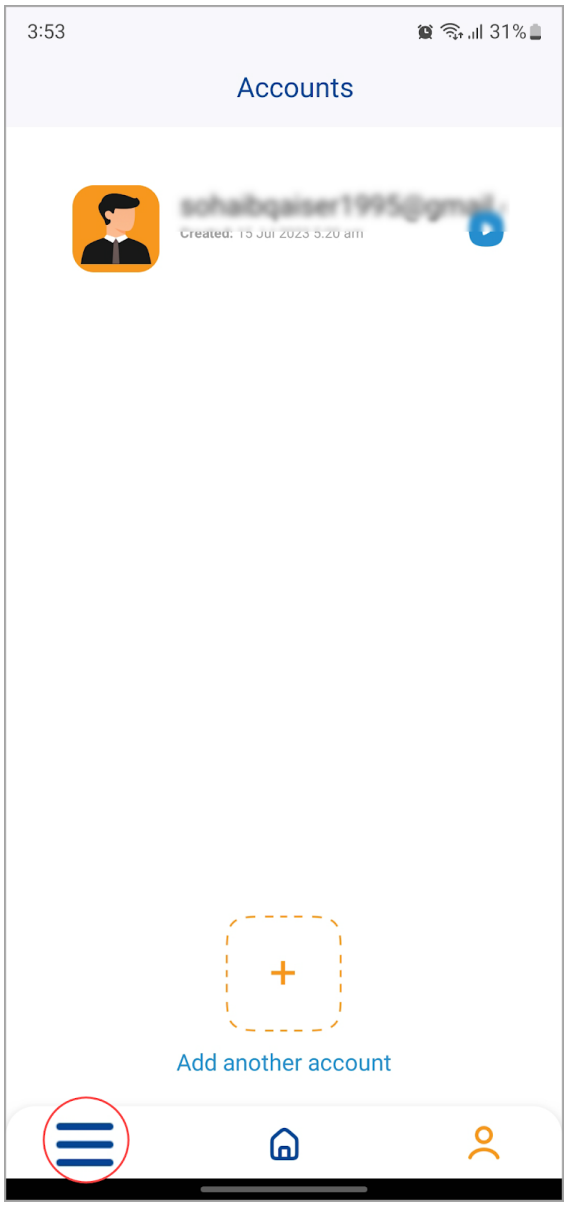
How to Report an Issue?

Droplet Lab Projects | Surface Science Instruments & Solutions · https://dropletlab.com/knowledge-doc/how-to-report-an-issue/

1. Upon landing on the app home screen, navigate to the bar displayed at the bottom of the screen.
2. From here, tap the three-line icon at the extreme left.



3. This takes you to the Settings screen. Here, tap the Report an Issue button. This opens your email account with the Droplet Lab’s support email automatically populated in the recipient field.
4. Type a subject for your issue and use the email body to describe the issue.

